Coffee Cart

Date: _____

Staff:	Peer:

I=Independent P=Physical V=Verbal G=Gesture T=Text

Get cart and money box	
Greet our co-workers/customer	
Identify customers and their location	
Ask customer what they want to buy/get specifics about their order	
Hand customer their items	
Determine amount owed/Tell customer amount owed	
Collect Payment	
Determine change to be given	
Give change to customer	
Clean up cart	
Positive behavior— used manners when greeting customers "Thank you"	
Blue Ticket Earned? Yes or No	

Comments: